Building Africa's leading ethical credit manager.

INVESTOR DECK / AUGUST 2022

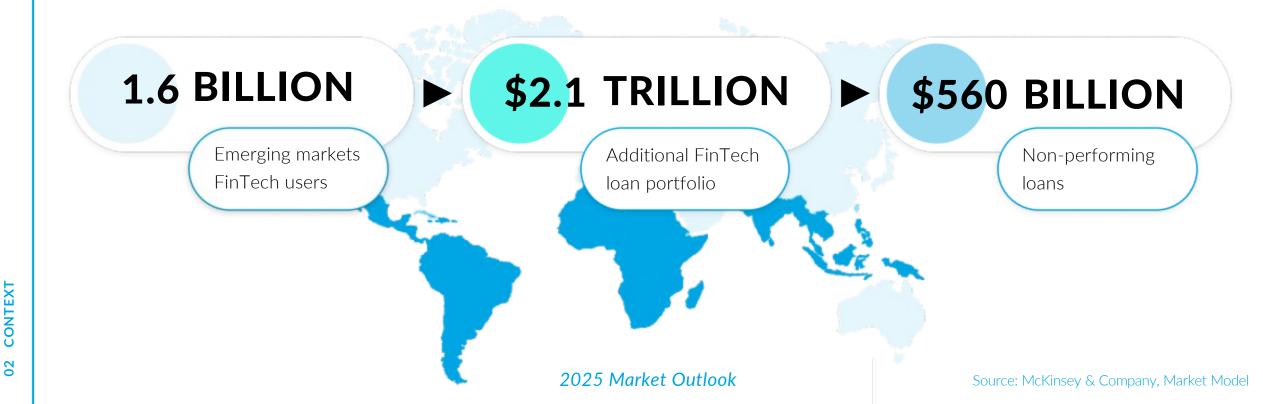
COMPANY SNAPSHOT

BFREE has revolutionized credit collection for consumer loans in Africa through its ethical, automated and data-driven approach



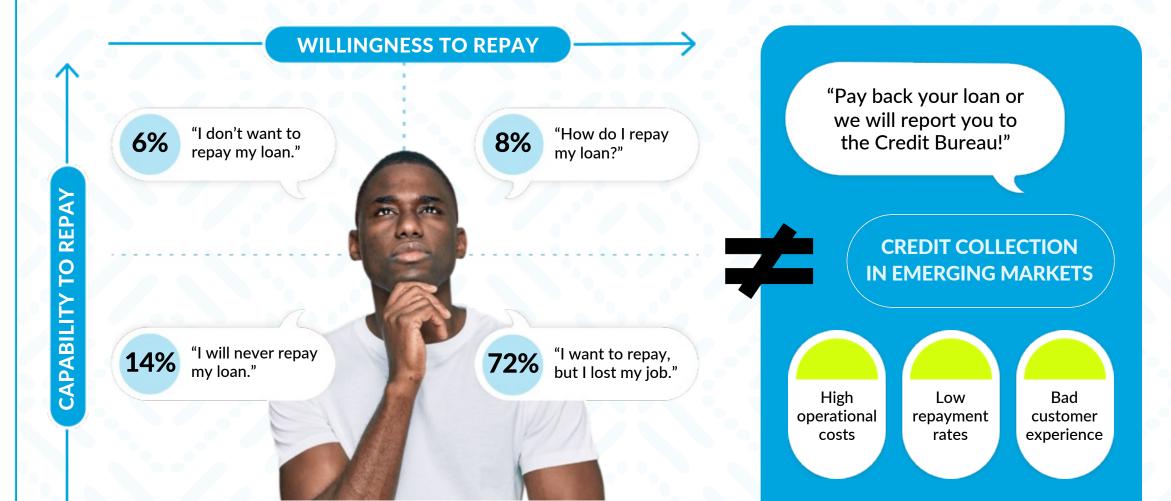
CONTEXT

Consumer lending has exploded in recent years and will continue to grow exponentially in emerging markets



THE PROBLEM

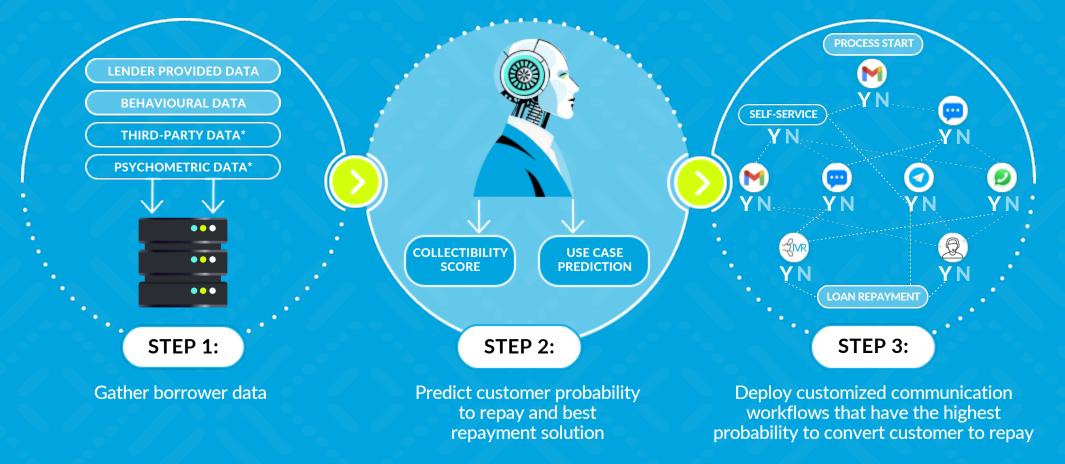
Credit collection mainly consists of expensive and inefficient standardized call center communication



03 THE PROBLEM

THE SOLUTION

BFREE leverages best in class automation technologies and Machine Learning to offer customized repayment solutions



THE IMPACT

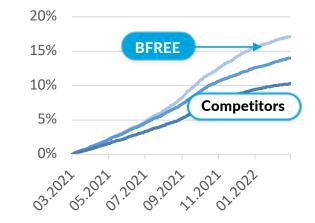
We collect up to 70% more than our competition with 10% the staff of our competition, while keeping

95%

of customers very happy

EFFICIENT

Comparative collections performance of BFREE vs. BPOs on a 120-1000 days past due portfolio for key account client over 1 year



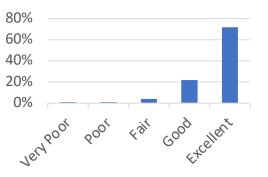


SCALABLE

Ratio of number of loans assigned to BFREE per collection agent vs. legacy (around 1000)

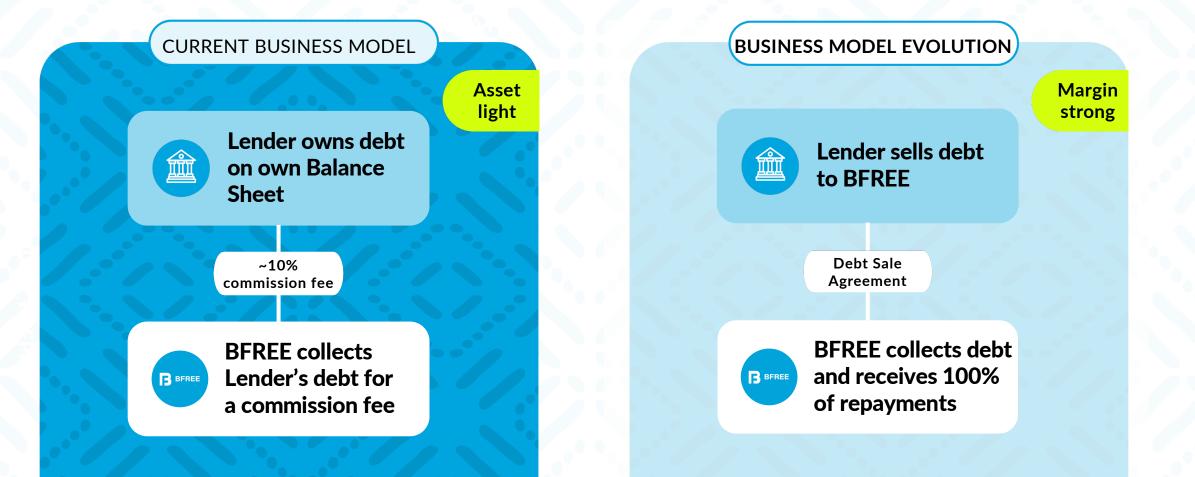
USER-FRIENDLY

Customer Feedback: "How was your experience with BFREE during your loan repayment process?"



BUSINESS MODEL

We currently run an asset light commission model and are now exploring a margin strong debt purchasing model



TRACTION

BFREE has proven product-market fit and is scaling

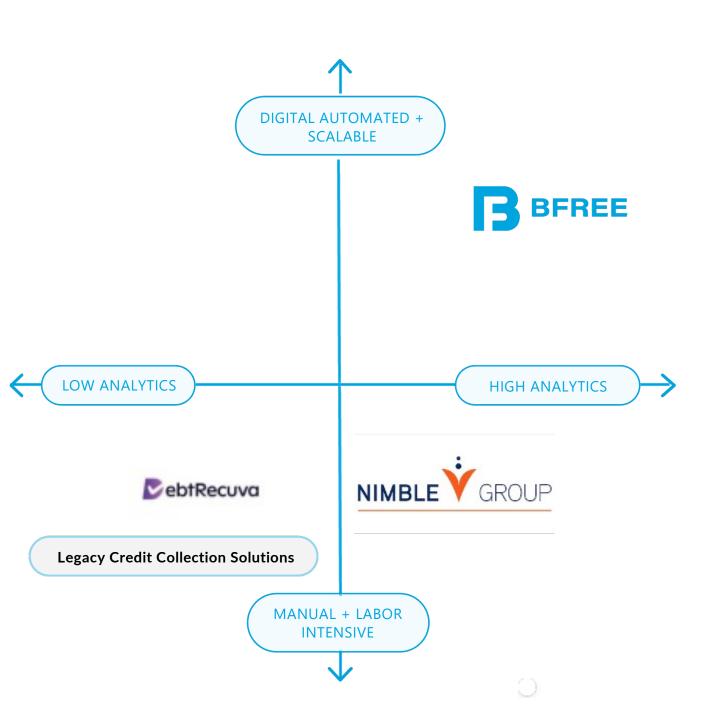


COMPETITION

Competition in Africa mainly consists of legacy debt collection players and Nimble Group

Positioning BFREE well to disrupt the debt management space

- We are digital first and automated
- Our unparalleled analytics capabilities allow us to value portfolios accurately
- We are currently the most innovative player in Africa



THE MARKET

Debt buying is a multibillion dollar opportunity across different emerging markets, including African countries



EM OUTLOOK (2022)

- 1 Slower growth following COVID-19 recovery
- 2 Rise in interest rates & borrowing costs
- 3 Predicted increase in nonperforming loans

BFREE benefits from a "crisis proof" business model

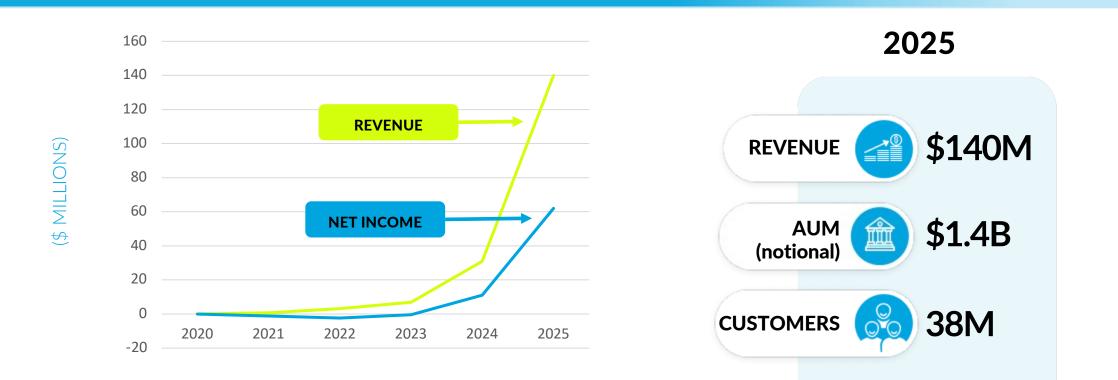
THE TEAM

BFREE has a strong expertise and network in tech and lending - we have data-driven DNA in everything we do



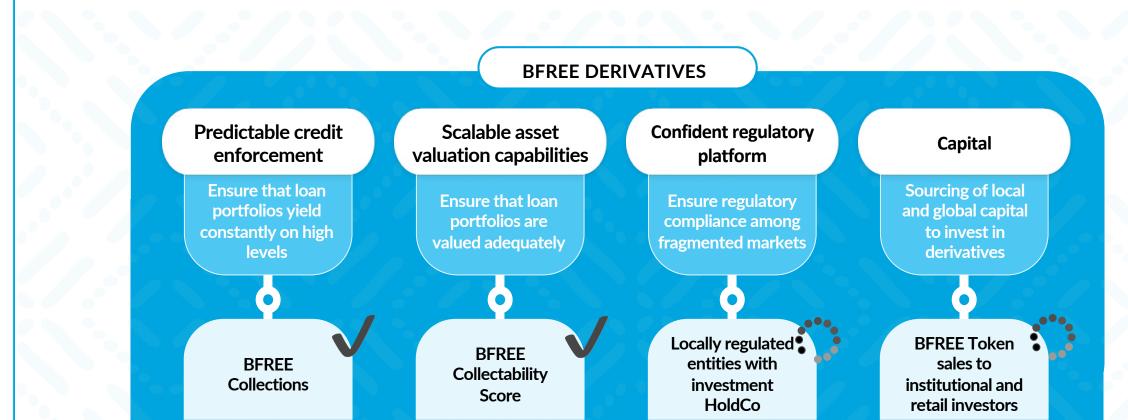
FINANCIALS

BFREE is on track to become the leading digital credit manager in Africa & beyond



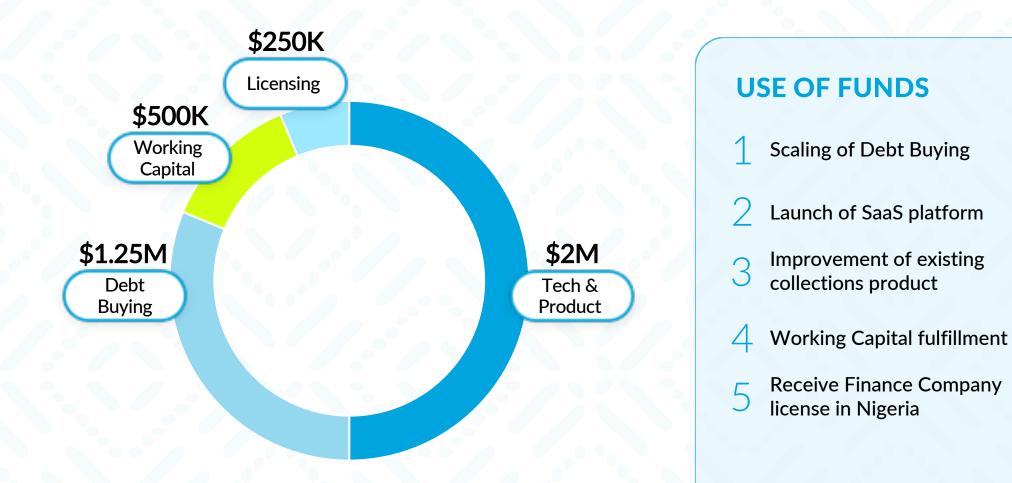
ROADMAP & PRODUCT VISION

BFREE is uniquely positioned to be a pioneer for consumer credit derivatives in Emerging Markets



THE ASK

We are now raising \$4M in equity to build out our product offering in preparation of a Series A in Q3 2023



APPENDIX

PRODUCT

BFREE's core offering is an omnichannel and automated credit collection platform

BFREE SELF-SERVICE PLATFORM

Customers can fully self-administer their loan repayment cycle on our webview-based self-service platform

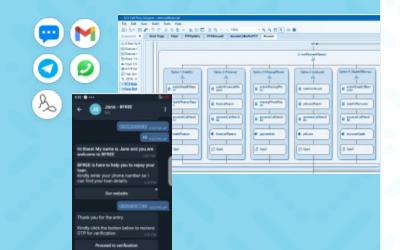
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AI COLLECTION

With our AI collection we deploy inbound and outbound chat- and callbots that either convert customers on the self-service platform or directly negotiate repayment plans with customers

HUMAN COLLECTION

Customers with special needs or customers that do not convert on our automation solution can be approached with our human contact center





THE UNIT ECONOMICS

BFREE's core offering is an omnichannel and automated credit collection platform

	CURRENT UNIT ECONOMICS		FUTURE UNIT ECONOMICS	
WHEN WE COLLECT	100.0 USD	1.2.1	100.0 USD	131
BFREE REVENUE	10.4 USD	10.4 %	10.4 USD	10.4 %
Telecommunication costs	-2.5 USD	24.4%	-2.7 USD	28.9%
Collection Agents costs	-4.0 USD	38.6%	-0.5 USD	4.1%
GROSS PROFIT	3.8 USD	36.9%	7.2 USD	69.1%
Marketing & Sales	-0.0 USD	0.1%	-0.5 USD	3.3%

Increase automated collections from ~65% to ~90%

Automations of collections decreases hybrid collections, which carries commissions for collection agents.

Thereby, increasing Gross Profit margin significantly.

THE COMPETITION

BFREE has a competitive advantage through its holistic service approach that covers cutting-edge collections and secondary debt market products

		Inhouse Collection	Legacy call centers	CredAvenue	CreditMate	Credgenics	CREDITNIRVANA	FLOW
Operating Countries	Nigeria, Kenya, Ghana, Going Global	Global	Global	India	India	India, expanding in SEA	India	India, Vietnam, Indonesia, Philippines
Funding to date		N/A	N/A	\$227M	\$61M	\$29M	N/A	\$13M
Secondary Debt market Products	0	0	0	0		0		
Digital ML supported collections	0			0	0	0		
Digital collections	0			0		0		0
Human collections	0		0	0	0	0.	Q	Q

KEY METRICS

We have built solid foundations for a sustainable business model

	GREAT	GOOD	DANGER
GROWTH	3x (~10% MoM) 12.8%	2.5x (~8% MoM)	Under 2x (~6% MoM)
GROSS MARGINS	70%	50% 37%	Under 20%
NET DOLLAR RETENTION	140% 258%	120%	Under 100%
	6-12 mths 1 mth	12-18 mths	Over 24 mths
BURN MULTIPLES	1 or less 0.9x	1.0 - 1.5	Over 2

BFREE is uniquely positioned to leverage its existing products and core competencies to become a Full Debt Lifecycle Manager

	Pre-default	Early-stage default	Late-stage default	Recovery
Full service offering	Securitization (Asset- Backed-Tokens)	Software-as-a-Service (SaaS)	Collection-as-a-Service (CaaS)	Asset/Debt Buying (AB)
Days-past-due (DPD)	<0	1-90	91-360	>360
Step 1 (Service Provider)			Build collection software & process, valuation capacity Collection-as-a-Service	
Step 2 (Default Debt Manager)		Leverage software from CaaS	Fully deployed and scaling	Leverage CaaS and valuation capacity
Step 3 (Full Debt Lifecycle Manager)	Leverage CaaS, data from SaaS/CaaS, legal structure from AB	Fully deployed and scaling	- Fully deployed and scaling	Fully deployed and scaling